

NACI Policy Statement & Quality Management Objectives

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1. NACI Policy Statement

As a sole recognized institution for provision of accreditation services to all conformity assessments bodies at the national level, the NACI has stated its policies as follows:

- 1. NACI is committed to the requirements of the latest version of ISO/IEC 17011 and the related rules & regulations of the relevant international bodies including IAF/ILAC/APAC for providing accreditation services to the CABs and supervision on performance
- 2. NACI is to pursue international cooperation based on APAC/IAF: MLA/MRA procedures for all services provided based on the referenced normative standards & regulations.
- 3. All NACI personnel & others involved in accreditation activities at all levels & functions are committed to impartiality, observance of confidentiality, & independence from any actual or potential conflict of interest in performing their duties.
- 4. The top management ensures availability of the adequate communications infrastructures & effective relationships with all interested parties for satisfying their legitimate needs & expectations
- 5. The top management ensures make public an impartiality policy which includes the importance of impartiality in carrying out its accreditation activities, managing conflict of interest and ensuring objectivity of its accreditation activities.
- 6. The top management ensures implementation, maintenance & understanding of the NACI policy & objectives at appropriate levels by planning regular internal audits, management review meetings, and other coordination meetings as necessary and supervision of its implementation
- 7. The training of assessors, experts, & other accreditation personnel in assessment criteria & related performance-based subjects is a key NACI activity.
- 8. Ensuring acceptable performance of the accredited CABs relevant to the applicable national & international reference standards are a major part of the NACI plan of routine activities.
- 9. The increased satisfaction of the applicants & accredited CABs, as well as other interested parties related to accreditation is the focus of NACI management.
- 10. The concept of continual improvement is built into all NACI assessments & accreditation activities.
- 11. NACI as an IAF MLA signatory, recognizes the operation of the other signatories as providing equivalent outcomes within the same scope of the MLA
- 12. NACI is committed to adoption of and protection of the Combined MLA/MRA mark.